

POL-89 : PCI DSS Charter Statement

Telehouse International Corporation of Europe Limited operates in an environment where customers store and maintain sensitive ICT data. Telehouse is committed to operating defined physical security processes in the knowledge that maintaining regulatory and legal compliance is of paramount importance. This includes operating as a PCI DSS compliant Service Provider, for the housing of ICT equipment that holds cardholder data.

On an annual basis, Telehouse undertakes a PCI DSS assessment using an independent assessment body to evaluate the status of the company's compliance with the payment card industry data security standard requirements. In conclusion the assessing company provides Telehouse with a Report on Compliance (RoC) and Attestation of Compliance (AoC).

In support of the PCI DSS requirement Telehouse have defined key roles and responsibilities for maintaining this compliance program that includes a team of Physical Security Service Experts and Executive Management Support & Accountability.

Date of Issue: 31 st August 2025	Approved: <i>on behalf of</i> <i>Telehouse International Corporation of Europe Limited</i>
Date of Next Review: <u>August 2026</u> <i>No later than date shown.</i> <i>Or as required, subject to operational amendments</i>	<i>It is the responsibility of ALL members of staff to abide by this policy.</i> <i>Non-adherence to this Policy may lead to action under TIE's disciplinary process.</i>