TELEHOUSE

Global Data Centre Solutions

Connections are the very fabric of Telehouse.
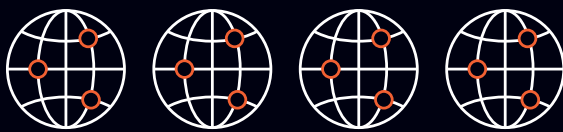As one of the most widely-connected ecosystems globally, we believe every connections matters.

Quick Facts

3,000 CUSTOMERS WORLDWIDE

From some of the world's **largest multinationals** to small and medium-sized enterprises doing business **locally**

Including mobile operators, cloud service providers and content platforms, **as well as financial institutions, manufacturers, and retailers**

Over 45 Data Centres in 10⁺ Countries

Located **across the globe** in the North America, Europe and APAC regions

Adheres to more than **300 standards** for facility specification, operation and service provision

MORE THAN 30 YEARS OF INDUSTRY-LEADING EXPERIENCE

CARRIER-NEUTRAL

1,000⁺

Connectivity Partners

560,000⁺ **SQUARE METRES** OF SPACE

From a **single half-rack** to large, **dedicated suites**

99.999% UPTIME SLA

AVG OF 20 MVA POWER PER DATA CENTRE

Every Connection Matters

Every business is on a journey. Whatever their destination, we can help them get there. But technology is only part of the story.

Building the right connections is an essential pathway to achieving business goals, be it around sustainability, operational efficiency, or innovation. **Connections are the very fabric of Telehouse. As one of the most widely connected ecosystems globally, we believe every connection matters:**

Connecting to our customers – We put customers at the heart of everything we do. **We are proactive and responsive** in our customer service, from the help desk to the engineers, and offer a highly personalised experience to every business choosing Telehouse as their home. We believe **strong relationships build trust**, and more than 3,000 businesses in various sectors already trust us to guard their mission-critical systems.

Connecting to our ecosystem – Telehouse has formed the most **widely connected global ecosystem of over 1,000 connectivity partners**, including leading global Internet Exchanges and Tier 1 carriers, with all the major mobile, content, and cloud providers as well as enterprises and financial services companies. We're a carrier-neutral provider, offering fast, resilient, and secure low-latency interconnections that enable businesses to accelerate speed to market. **Our uptime track record of 99.9% is unsurpassed.**

Telehouse is one of the oldest and most established providers in the global data centre industry. We have various ISO certifications and a proven record of meeting the highest international environmental, security, health and safety, and corporate social responsibility standards. **We are a forward-looking organisation that leverages decades of experience in technology to anticipate where our customers will be tomorrow and what tools they will need to help them grow and thrive.**

Worldwide data centres

Telehouse operates over 45 data centre sites around the world, delivering a consistent level of high quality service. These include the following:

France
- Paris Voltaire
- Paris Jeûneurs
- Paris Magny
- Paris Magny 2

United Kingdom
- London North
- London North Two
- London East
- London West
- London South

China
- Beijing BDA
- Beijing BEZ
- Shanghai Zhangjiang
- Shanghai Jinqiao

Japan
- Sendai
- Oyama
- Tokyo
- Nagoya
- Osaka
- Fukuoka

Canada
- Toronto 151 Front St West
- Toronto 250 Front St West
- Toronto 905 King Street West

Germany
- Frankfurt

Turkey
- Istanbul

Hong Kong
- Hong Kong CCC

United States West Coast
- Los Angeles

United States East Coast
- New York Teleport
- New York Chelsea

Singapore
- Singapore

Thailand
- Bangkok

Vietnam
- Hanoi

Service Overview

Colocation

Telehouse provides three customised levels of data centre privacy to ensure customers attain the required security for their mission critical infrastructure.

- Shared Colocation
- Caged Colocation
- Dedicated Suite Colocation

Cloud Connectivity

Telehouse Cloud Link: Telehouse Cloud Link is a multi-cloud network provisioning service, delivering a private connection with predictable and scalable bandwidth between a customer's network and cloud services.

Telehouse Hybrid Cloud Enablement through Cloud Link offers end-to-end connectivity solutions that simplify, secure, and speed up customers' global cloud networking and last mile requirements.

Customers have the ability to simplify, secure and speed up data transfer between their network and their cloud services, and can experience seamlessly-provisioned virtualised private direct connections over a scalable and secure network.
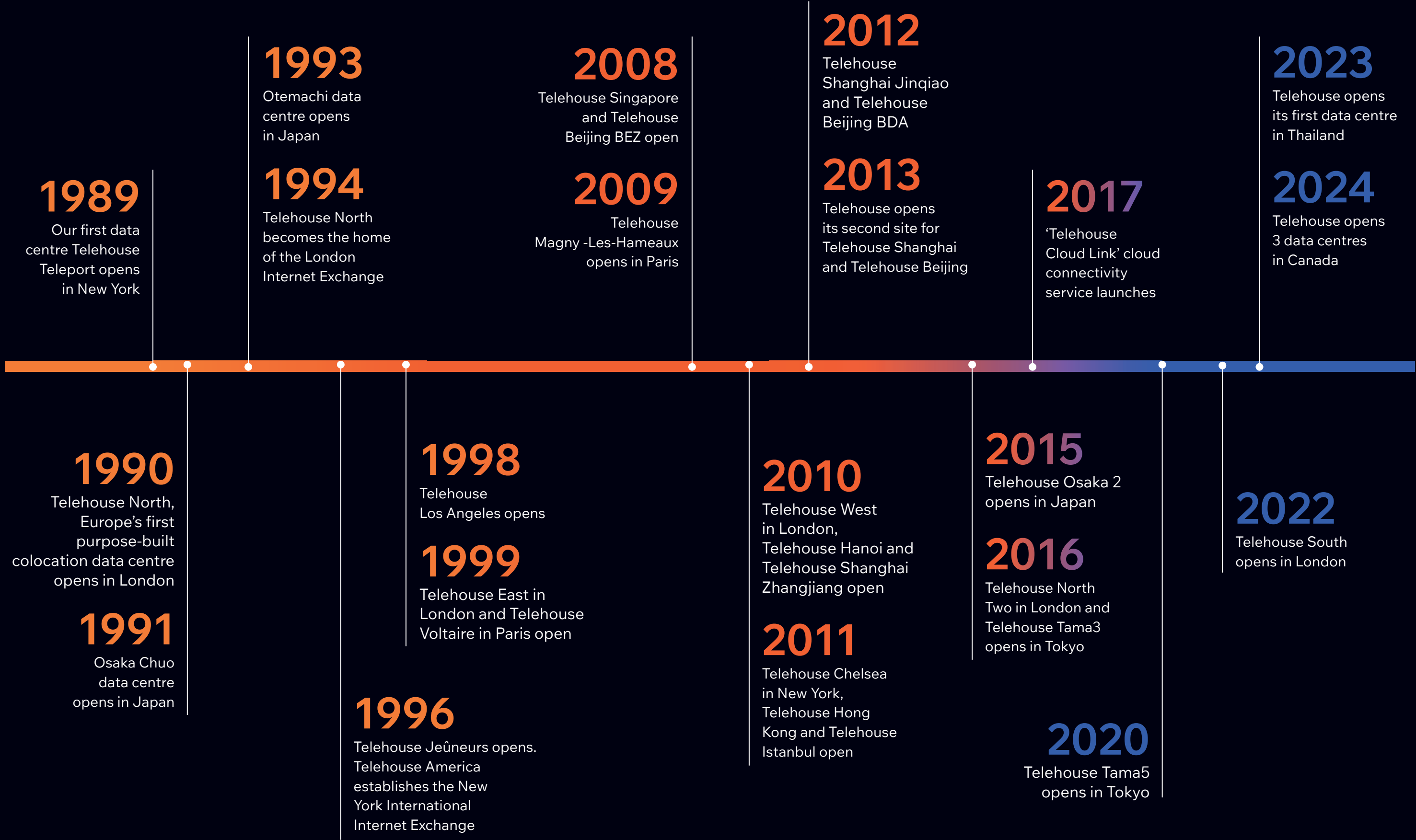
Available cloud providers in Telehouse*:

- Amazon Web Services
- Microsoft Azure
- Office 365
- Google Cloud Platform
- Alibaba Cloud (Aliyun)
- Oracle Cloud

Telehouse Cloud Link service is available in our New York, London, Paris, Frankfurt, Hong Kong and Singapore facilities. Services and available cloud providers differ at each facility.

TELEHOUSE
Cloud Link

Global History

2012
Telehouse
Shanghai Jinqiao
and Telehouse
Beijing BDA

2023
Telehouse opens
its first data centre
in Thailand

1993
Otemachi data
centre opens
in Japan

2008
Telehouse Singapore
and Telehouse
Beijing BEZ open

1994
Telehouse North
becomes the home
of the London
Internet Exchange

2009
Telehouse
Magny -Les-Hameaux
opens in Paris

2013
Telehouse opens
its second site for
Telehouse Shanghai
and Telehouse Beijing

2017
'Telehouse
Cloud Link' cloud
connectivity
service launches

2024
Telehouse opens
3 data centres
in Canada

1989
Our first data
centre Telehouse
Teleport opens
in New York

1990
Telehouse North,
Europe's first
purpose-built
colocation data centre
opens in London

1998
Telehouse
Los Angeles opens

2010
Telehouse West
in London,
Telehouse Hanoi and
Telehouse Shanghai
Zhangjiang open

2015
Telehouse Osaka 2
opens in Japan

1999
Telehouse East in
London and Telehouse
Voltaire in Paris open

2016
Telehouse North
Two in London and
Telehouse Tama3
opens in Tokyo

2022
Telehouse South
opens in London

1991
Osaka Chuo
data centre
opens in Japan

2011
Telehouse Chelsea
in New York,
Telehouse Hong
Kong and Telehouse
Istanbul open

1996
Telehouse Jeûneurs opens.
Telehouse America
establishes the New
York International
Internet Exchange

2020
Telehouse Tama5
opens in Tokyo

About Our Parent Company, KDDI Corporation

Leading the way in global business

Founded in 1953 by the Japanese government, KDDI Group has grown into a **leading global telecommunications company.** From our 303 locations in 109 cities worldwide, KDDI supports customers in developing their global businesses. We help you realise your goals and visions with consistent international collaboration from our regional and headquarters staff to offer the best solutions.

KDDI has developed a robust international infrastructure, including its Global Network, an optic-fibre network connecting Europe, North America, Asia and Australia. With more than 50 million subscribers in Japan, KDDI offers mobile phone services, network services and IT solutions globally.

We not only provide solutions and services tailored to individual companies' needs but also support business growth and contribute to resolving industry-wide challenges and societal issues.

To achieve this, we leverage KDDI's strengths in stable and secure communication networks as a foundation. By flexibly combining various solutions such as cloud, SaaS, AI, and the capabilities of our group companies, we strongly promote customer digitalisation through a one-stop approach.

Request a site tour

Visit our facilities and see for yourself why we are the trusted brand in data centres.

Whether a primary site, disaster recovery site, single or a global multi-site network, Telehouse data centres are designed and built to provide a highly dependable core infrastructure. Come and visit our facilities and meet the committed people that work to deliver a secure, trusted and proven platform for real business growth.

Contact your local office to discuss our services:

Europe
London, United Kingdom
E: sales@uk.telehouse.net
T: +44 (0)20 75 12 00 80

Other EMEA Countries
E: sales@uk.telehouse.net
T: +44 (0)20 75 12 05 50

Paris, France
E: sales@fr.telehouse.net
T: +33 1 56 06 40 30

Frankfurt, Germany
E: sales@de.telehouse.net
T: +49 (0)69 823 79 48 0

North America
New York/Los Angeles, USA
E: sales@telehouse.com
T: 844 518 0026
(Only available inside the U.S)

T: +1 718 355 2500
(From outside of the U.S)

Toronto, Canada
E: sales@ca.telehouse.com

Asia
Beijing, China
E: info@telehouse.net.cn
T: +86 (0)10 8755 1756

Shanghai, China
E: shanghai@telehouse.net.cn
T: +86 (0)21 5871 8801

Hanoi, Vietnam
E: contact@telehouse.vn
T: +84 24 35 62 60 18

Hong Kong
E: corporatesale@hkcolo.net
T: +852 39 75 02 00

Singapore
E: info@kddi.com.sg
T: +65 6220 7001

Bangkok, Thailand
E: sales@telehouse.co.th
T: +662 001 0166

Tokyo, Japan
E: inquiry@telehouseglobal.com

Visit our website for more information:
www.telehouse.com (US and Asia)
www.telehouse.net (EMEA)

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